# Gplus Adapter for ServiceNow Administrator's Guide

Prerequisites and browser support

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# Contents

This section describes preconditions and browser requirements of the Gplus Adapter for ServiceNow.

## Prerequisites

The Gplus Adapter for ServiceNow has the following prerequisites:

- **Genesys Multicloud CX** must be enabled.
- **ServiceNow with OpenFrame plugin** must be installed.

## Browser support

The Gplus Adapter is an integrated solution based on **Genesys** and ServiceNow, rendered within the **OpenFrame**.

The Gplus Adapter for ServiceNow can be used with the following browsers:

- **Google Chrome**
- **Microsoft Edge**.

To learn more about the Adapter installation, see How to install the Gplus Adapter.

## Relevant links

- How to install the Gplus Adapter